Emotional Intelligence (EI) at Work

OPTIONAL TEXT: TBD

OVERVIEW: Emotional Intelligence is critical for career success. It helps leaders build a collaborative culture, emphasize everyone’s strengths, and work to improve weaknesses. The smartest leaders can benefit from EI by finding the best way to create a bond with their team. These leaders use EI to create working relationships that allow the best and brightest on the team to share their technical expertise with solid recommendations for action

Students will be able to:

1. Define emotional intelligence (EI) and list its attributes.
2. Define empathy and list its types.
3. Identify effective leadership behavior.
4. Identify and apply Leader-Member Exchange (LMX) Theory.
5. Evaluate different approaches to leadership in organizations.
6. Identify or develop personal leadership style through self-assessment.
7. Assess leader issues of accountability and responsiveness to worker needs.

Promote engaged interaction:

* Create strong relationships where leaders and members interact and achieve shared understanding.
* Engaged Interaction is focusing on listening, hearing, and understanding, and continue for as long as it takes.
* Understand benefits and flexibility in applying emotional intelligence and empathy to create effective work relationships.
* Focus on creating an interactive communication approach that leverages the skills and abilities of all team members and promotes contributions from everyone.